



## **Building Professional Excellence- Part 1**

### **Session 10: All About Being a National Certified Counselor**

**Webinar Follow-up Question and Answer Session with Michelle Gross, Callie Gordon, and Nicole Yannone**

#### **1. Question from Christine Mayer**

When we participate in an NBCC course is it automatically logged for us?

#### **Answer from Presenter**

No, it is not. When you take a course for continuing education, you will need to log in to ProCounselor and enter your CE information. This is when you can also upload your certificate of completion. In the very near future, we plan to link the ProCounselor accounts with the Approved Continuing Education Providers (ACEPs) accounts so that, when you take a course from an ACEP, you will simply be able to select that course from a menu and it will enter the information for you. Stay tuned for more information on that.

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#### **2. Question from Gail Eaves**

I am not quite sure about the fee. Are NCC's required to pay fees? If so, how much and how often?

#### **Answer from Presenter**

Yes, there is an annual maintenance fee to maintain your certification. Currently, the annual maintenance fee is \$85.

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#### **3. Question from Esther Nam**

Methods for earning continuing education clock hours - Bullet point for Supervision/Consultation - Is this receiving supervision or providing supervision?

#### **Answer from Presenter**

Receiving supervision. Continuing education is designed for you to be the learner. You can count up to 25 hours of supervision during each 5 year certification cycle. The documentation needed for this would be a letter from your supervisor detailing the date span that supervision occurred, number of hours, and credentials of your supervisor.

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#### **4. Question from Charles Cofer**

How does this apply with those who work in the SA field and the states that just certify addiction professionals?

#### **Answer from Presenter**

NBCC certifies addictions professionals with the Master Addictions Counselor (MAC) credential. Typically, a state is going to issue a license the state licensure board. If you are an addictions professional and have the required academic course work/addictions continuing education and the necessary experience/supervision, you can apply for the MAC certification through NBCC.

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**5. Question from Tiffany Gillie**

Do APA-approved clock hours for Licensed Psychologists count toward NCC continuing education requirements?

Answer from Presenter

APA approves courses that meet continuing education requirements for psychologists, not counselors. NBCC approves courses that meet continuing education requirements for counselors. There are times when these two professional requirements overlap, but that is not always the case. You would need to read through the NBCC approved topic areas and requirements prior to registering for APA approved courses. You can also look to see if those particular providers are ACEPs. If you still have questions, you can contact [recertification@nbcc.org](mailto:recertification@nbcc.org).

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**6. Question from Gina Myers**

If we have any questions about what content area to submit a CE into, who can we contact?

Answer from Presenter

You can contact the recertification department at [recertification@nbcc.org](mailto:recertification@nbcc.org) or 336-547-0607. You can also find the descriptions for the NBCC approved topic areas on our website by clicking [here](#).

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**7. Question from Sam Jackson**

I have just been collecting and saving the certificates from my trainings to submit at the end. Will that be sufficient?

Answer from Presenter

Yes- if you are selected for audit, you may submit your continuing education certificates by uploading them to ProCounselor, mailing or faxing them to NBCC. You can also use ProCounselor as a “digital back up” of sorts so that, in the event that something were to happen to the paper certificates, you still have documentation. It also keeps track of your progress and keeps a running list.

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**8. Question from Tiffany Bryant**

Why are practitioners who are licensed for MHC AND who completed a CACREP program AND who already have NCC required to take an additional examination for the NBCC MFHC certification?

Answer from Presenter

I am assuming you are asking about the CCMHC credential. This is the Certified Clinical Mental Health Counselor certification. This is one of the hardest certifications to obtain and most prestigious certifications available for professional counselors and, as such, has the most stringent requirements. Some requirements may differ if you hold a state counseling license and completed a CACREP program; however, a passing score on the NCMHCE exam is always required. It is important to remember that not all CACREP programs are clinical and not all state licenses have the same clinical requirements. You can find more information about the [CCMHC](#) on our website.

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